Cleaning and Disinfecting FAQs

Because circumstances may require additional and/or altered cleaning and disinfecting activities during this pandemic, we have taken the approach to increase tasks and frequencies.

Q. Is your staff cleaning or disinfecting the campus?
Both. Before we can disinfect an area/space, it must be pre-cleaned first.

Q. What is the difference between cleaning and disinfecting?
The cleaning process is to remove soil, dirt, dust, organic matter. Pre-cleaning is necessary to remove dirt that can prevent disinfectants from working. Disinfectant chemical products are used to kill germs.

Q. What parts of our campus is your team disinfecting?
We are sanitizing all areas and spaces including high-touched surfaces, such as doorknobs, light switches, stairway railings, elevators, and elevator buttons. In addition, we are also doing bathrooms, offices, lecture halls, classrooms, Einstein Café and Main Street seating, Upper and Lower Ed Center, the Library and Beren Study Center, Lower Founders, Lubin Dining Hall, housing, and the Falk Center; the list is comprehensive.

Q. How often do you disinfect these areas/spaces?
We disinfect two times daily, once during our morning shift and a more thorough approach during our evening shift.

Q. Do we have enough Purell dispensers installed on campus?
Yes. We have added an additional 58 dispensers to our original supply. We now have a total of 107 Purell dispensers installed throughout campus.

Q. Whom should I call if I want my space disinfected?
You can call housekeeping’s main line at 718.430.2810 to schedule disinfecting of your space.